

## Online Registration Frequently Asked Questions (FAQS)

**Q:** Can I access the Online Registration system from my smartphone or tablet?

**A:** No, there is not currently an app for Online Registration.

**Q:** How secure is online enrollment?

**A:** Online registration uses a 32-bit, secure socket layer (SSL) encryption technology to protect information. The technology is similar to that used in other industries such as health care and banking.

**Q:** Can I register more than one student?

**A:** Yes, parents can register multiple students in a household at one time.

**Q:** Can I start my registration or verification now and finish it later?

**A:** Applications can be saved if more data entry is needed and reopened at a later time with the created username and password.

**Q:** Once my application is submitted can I go back and make changes?

**A:** No, in order to make changes to submitted applications you will have to notify the school.

**Q:** How do I scan the required documents if I don't have a desktop scanner?

**A:** You can capture documents by taking a picture of the paperwork with your smartphone/tablet and email the image file to yourself.

**Q:** Why have I not received a confirmation email after submitting my child's enrollment nor a status on the application?

**A:** If you have not received an email confirmation after submitting enrollment or verification, please review your junk or spam folder and mark @tillamook.k12.or.us email addresses as safe.

**Q:** How do I access the parent portal, ParentVUE, now that my child has been enrolled with Tillamook School District?

**A:** As a Tillamook School District parent you can use the same user name and password you used to access Online Registration to log into your [ParentVUE](#) account. You can view your child's calendars, attendance, school information, emergency contacts, and for junior high and high school students, schedules, report card, course history and gradebook information.

**Q:** Who can I contact if I have questions about the online registration process?

**A:** If you have any questions about the online registration process, please contact your enrolling [school](#) or the district student services office [weberc@tillamook.k12.or.us](mailto:weberc@tillamook.k12.or.us).